

WHAT IS EPS?

It is a new way to get your medicines and appliances. EPS is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from.

WHAT DOES THIS MEAN FOR YOU?

You no longer have to collect your repeat prescriptions from your GP practice. Instead, your GP will send it electronically to your chosen pharmacy, saving you time. You will have more choice about where to get your medicines from because they can be collected from a pharmacy near to where you live, work or shop.

IS THIS SERVICE RIGHT FOR YOU?

Yes, if you have a stable condition, and you:

- don't want to go to your GP practice every time to collect your repeat prescription.
- collect your medicines from the same place most of the time or use a prescription collection service now or have your medicines delivered.

No, if you don't get prescriptions very often or pick up your medicines from different places.

HOW CAN YOU USE EPS?

You need to choose which pharmacy you want to receive your electronic prescription – This is called nomination.

You can choose/nominate any pharmacy that offers EPS pharmacy. You do not have to nominate a pharmacy near your GP practice. But you can nominate one pharmacy at a time. You can ask your GP or pharmacy to add your nomination for you. You don't need a computer to do this.

CAN I CHANGE MY NOMINATION OR CANCEL IT AND GET A PAPER PRESCRIPTION?

Yes, if you don't want your prescription to be sent electronically, tell your GP. If you want to change or cancel your nomination, speak to any pharmacist or dispensing appliance contractor that offers EPS, or your GP practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

IS EPS RELIABLE, SECURE AND CONFIDENTIAL?

Yes. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now. Sometimes dispensers may see that you have nominated another dispenser. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one dispenser. Dispensers will also see all the items on your reorder slip if you are on repeat prescriptions.

For more information, please visit the NHS website on EPS - <https://www.nhs.uk/using-the-nhs/nhs-services/pharmacies/electronic-prescription-service/>



TIMOTHY WHITES PHARMACY

Your Preferred Healthcare Partner

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Tel: 01903 688 000 Fax: 01903 251 247
Email: info@timothywhitespharmacy.co.uk

Registered with The General Pharmaceutical Council (GPhC)
GPhC Premises Reg. No. 1118168
Superintendent Pharmacist: Y.D. Wong, GPhC No. 2031005

ELECTRONIC PRESCRIPTION SERVICE



GP surgeries are switching to the new NHS Electronic Prescription Service (EPS). Instead of your GP issuing you with a paper prescription, they can now send it electronically to your preferred pharmacy. If you have repeat medication, this will save you time.

TIMOTHY WHITES PHARMACY (TWP) provides the Electronic Prescription Service (EPS). We can take care of your NHS Repeat Prescriptions and deliver your medicines for a fee (Delivery is free in the following postcodes: KT9, KT3, SW19).

Find out more about EPS overleaf or contact us.

To take advantage of this free service, nominate TWP as your EPS pharmacy. Register with **Timothy Whites Pharmacy** by completing the form overleaf. This form is designed to allow you to authorise us to nominate TWP to receive electronic prescriptions.

Follow the following steps:

1. Complete the form, sign it and return to the pharmacy by post.
2. Next time you require a prescription, simply telephone or email TWP with details of the medicines you require.
3. Please allow up to 72 hours for the prescription to be processed by us.
4. We'll deliver your medicines to you for free.

NHS Electronic Prescription Service

Patient Nomination Form

TIMOTHY WHITES PHARMACY

1 Roebuck Place, 110 Roebuck Road, Chessington, KT9 1EU

Tel: 01903 688 000

Patient name	Bag label
Address	
Date of birth	
NHS number	

Telephone number	
Email address	
Doctors Details	
<p>I am the patient named above/carer of the patient named above. Nomination has been explained to me, and I have also been offered a leaflet that explains nomination.</p> <p>I would like to nominate TIMOTHY WHITES PHARMACY as my nominated pharmacy for dispensing prescriptions issued by the NHS Electronic Prescription Service.</p>	
Signature	
Date	